#### ARGYLL AND BUTE COUNCIL

#### COMMUNITY SERVICES COMMITTEE

#### COMMERCIAL SERVICES

8 DECEMBER 2020

# LIVE ARGYLL – MONITORING AND PERFORMANCE REPORTING – UPDATE REPORT

#### 1.0 EXECUTIVE SUMMARY

1.1 The purpose of this report is to provide the Community Services Committee with an update on the performance and monitoring arrangements between Live Argyll (LA) and the Council as set out in the various agreements between the Council and the Trust.

### RECOMMENDATIONS

It is recommended that:

1.2 Members note and consider the contents of the report.

principles. The overarching business plan based on the financial operating model and services specification was previously agreed by the Council and covers the period from 29 September 2017 -1 April 2021. The Plan refers to 3 main themes set out below each of which LA advises is currently showing a positive trend specifically:

**Growth:** Pre Covid Pandemic forecast revenues for 2020-21 were anticipated to be positive with a projected increase on previous years

Service Specification sets out the specific services LA have committed to deliver and that they are required to ensure they adhere to those commitments.

## PERFORMANCE MANAGEMENT

4.7 In order to establish if and to what extent they have complied in the provision of the services, the Services Agreement requires LA to provide operational performance information to the Council with a Performance Report on its operational performance in the second and fourth quarter of each financial year (namely June and December

# SCHEDULED DEVIATIONS

4.10

6.3 Legal -